

InCiSE Index Results 2017

The International Civil Service Effectiveness (InCiSE) Index project, a collaboration between the Blavatnik School of Government and the Institute for Government produced their inaugural report recently. The aim of the report is to assist countries in determining how their central civil services are performing and to learn from each other.

The project, which is supported by the UK Civil Service and funded by the Open Society Foundations, provides a realistic set of comparative information gathered from data available globally.

The first InCiSE results cover 31 countries and are set out in the report, The International

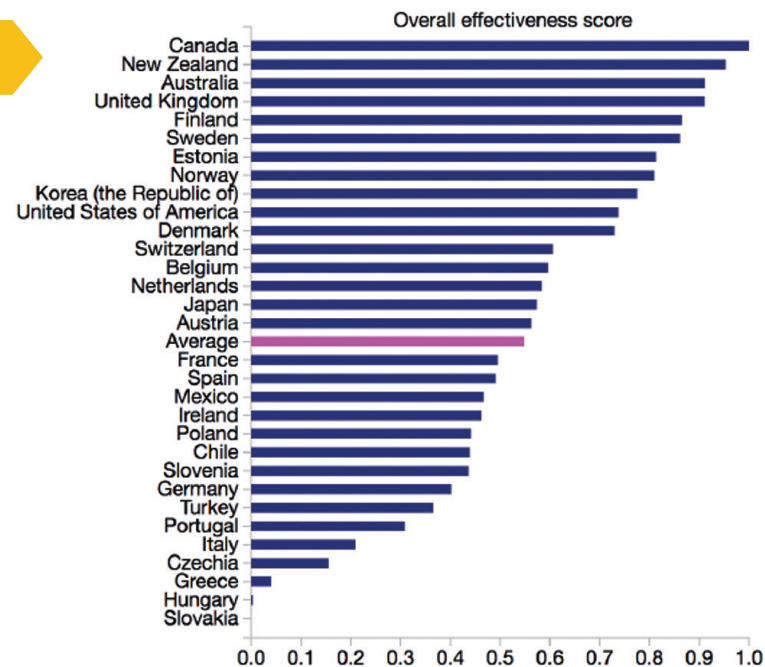


Civil Service Effectiveness (InCiSE) Index 2017. In this dashboard, we would like to share excerpts of some of the findings.

TOP 5 rankings by attributes

INTEGRITY	OPENNESS	CAPABILITIES	INCLUSIVENESS
1 New Zealand	1 UK	1 Japan	1 Poland
2 Sweden	2 New Zealand	2 Finland	2 Slovenia
3 Norway	3 Norway	3 Canada	3 Canada
4 Canada	4 Denmark	4 New Zealand	4 Finland
5 Denmark	5 Finland	5 Switzerland	5 Australia

InCiSE index overall scores and rankings



TOP 5 country rankings by indicator

POLICY MAKING

- 1 UK
- 2 USA
- 3 Denmark
- 4 Finland
- 5 Canada

FISCAL AND FINANCIAL MANAGEMENT (FFM)

- 1 Switzerland
- 2 Netherlands
- 3 Sweden
- 4 New Zealand
- 5 Republic of Korea

REGULATION

- 1 Mexico
- 2 UK
- 3 Australia
- 4 Canada
- 5 Switzerland

CRISIS/RISK MANAGEMENT

- 1 Turkey
- 2 Finland
- 3 Slovenia
- 4 Australia
- 5 Sweden

HUMAN RESOURCE MANAGEMENT (HRM)

- 1 Ireland
- 2 Japan
- 3 Canada
- 4 Belgium
- 5 Republic of Korea

TAX ADMINISTRATION

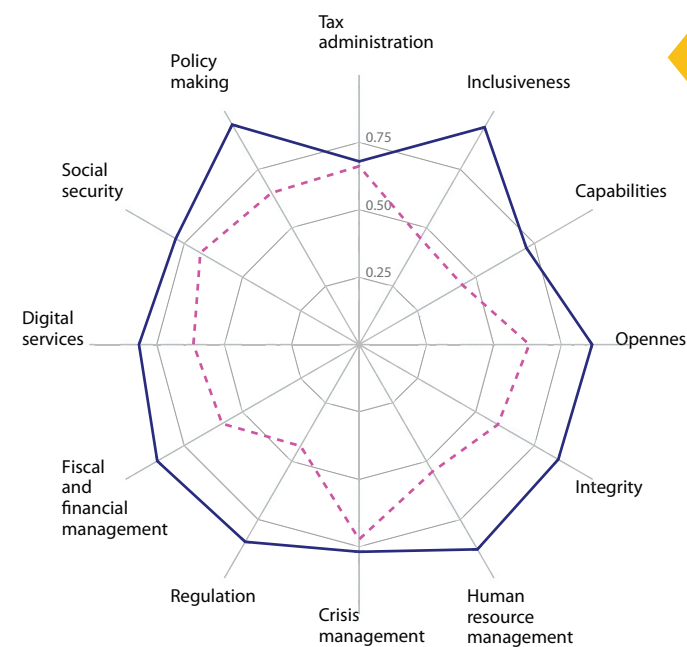
- 1 Estonia
- 2 Norway
- 3 Denmark
- 4 Ireland
- 5 UK

SOCIAL SECURITY ADMINISTRATION

- 1 UK
- 2 Hungary
- 3 Estonia
- 4 Portugal
- 5 Slovenia

DIGITAL SERVICES

- 1 Estonia
- 2 Austria
- 3 Denmark
- 4 Australia
- 5 Finland



CANADA'S RESULTS SUMMARY FROM THE INTERNATIONAL CIVIL SERVICE EFFECTIVENESS (INCISE) INDEX, 2017 REPORT.

"Canada is ranked 4th for the regulation indicator, with high scores for the stakeholder engagement and impact assessment themes. It is ranked 3rd for HRM (scoring strongly for the theme on the extent to which the civil service has a meritocratic system) and 5th for policy making.

Sources: International Civil Service Effectiveness (InCiSE) Index, 2017.

InCiSE Index – Canada

On attributes, Canada appears in the top 5 for all but one indicator (openness). It comes top for the capabilities metric on the proportion of the public sector with tertiary education. On inclusiveness, Canada scores well across most metrics, suggesting its civil service has a good representation of women, ethnic and religious groups relative to other countries.

Tax administration scores are close to the average. Canada's score for overall efficiency of tax collection suggests there may be potential for improvement through greater use of digital processes for tax administration. This would be in line with high scoring countries for this indicator.

Canada's openness score, although well above the average, suggests there may be some lessons to learn from the leading countries concerning the right to information theme, as well as the availability and accessibility of government data."

To view the full report, go to:
https://www.bsg.ox.ac.uk/sites/www.bsg.ox.ac.uk/files/documents/6.3440_IFG_InCiSE_Report_Main_WEB.PDF



Interview with Sir Simon Gass, Project Director, InCiSE Index:
<https://goo.gl/gqFECr>